BIOTRONIK Patient App
Download and Registration Process

Get Started with the BIOTRONIK Patient App

The BIOTRONIK Patient App is available for free to those implanted with a BIOTRONIK cardiac device that is compatible with the app. Full functionality of the app is accessible when the implanted device is communicating with the BIOTRONIK Home Monitoring® system. Contact your doctor if you have questions about BIOTRONIK Home Monitoring.

This document will guide you through the registration process. Let's get started.

Steps for Getting Started

① Your BIOTRONIK cardiac device, compatible with the BIOTRONIK Patient App, has been implanted

② Download the BIOTRONIK Patient App

③ Register

④ Confirm your registration via the email you will receive after registering

⑤ Log in and start using the Patient App

① **Your BIOMONITOR Cardiac Device Has Been Implanted**
After you have received your BIOTRONIK cardiac device, your doctor will give you important information that you will need to register the device. Follow the download and registration process. If, for some reason, your device is not compatible with the Patient App, you will be informed during the registration process.

② **Download the BIOTRONIK Patient App**
Using your smartphone (Android™ 8.1 or later, iOS 12 or later), go to the App Store® or Google Play™ store. The app is free. (Note: The app will not work on tablets.)
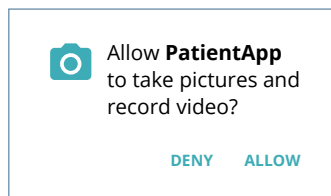
BIOTRONIK Patient App

Download on the App Store

GET IT ON Google Play

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3 **Register**

To register you need your Patient ID card or your International Implant Card readily available. If this card has a QR code for the Patient App (see Ⓐ), you will need this code during the registration process. If not, you'll need the serial number of your implanted device (see Ⓑ) and the Matrix code of your CardioMessenger (see Ⓒ) to register. The Matrix code can be found on the back of the CardioMessenger.
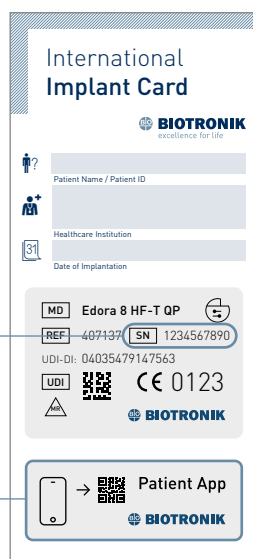
Allow **PatientApp** to take pictures and record video?

DENY   ALLOW

The app will ask for permission to use the smartphone's camera. This is needed to scan the QR or the Matrix code.

Patient
ID Card

Edora 9 HF-T QP   PID   92
SN
1234567890   ⊕ **BIOTRONIK**
Implantation date · Implantationsdatum · Date d'implantation

☐ First implantation · Erstimplantation · Primo-implantation
☐ Re-implantation · Reimplantation · Remplacement
Indication · Indikation · Indication

Comments · Kommentare · Commentaires

Patient App

⊕ **BIOTRONIK**

International
Implant Card

International
Implant Card

⊕ **BIOTRONIK**
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Patient Name / Patient ID

Healthcare Institution

Date of Implantation

MD   Edora 8 HF-T QP
REF   407137   SN   1234567890
UDI-DI: 04035479147563
UDI   C€ 0123

⊕ **BIOTRONIK**

Ⓑ Serial number

Patient App
QR code

Ⓐ   Patient App

⊕ **BIOTRONIK**

BIOTRONIK
CardioMessenger

Ⓒ

CardioMessenger
Matrix code

(01)04035479147375
(11)201403128121664XXXXX
Model:
CardioMessenger Smart 3G
S/N: 646XXXXX

⊕ **BIOTRONIK**

IP22

4 **Confirm Your Registration**

During the registration process, you will submit your registration – after which you will receive an email that will contain an activation link. After clicking this activation link, your registration will be successfully completed.

5 **Log In and Start Using the App**

After your registration is complete, you can log in with your username and password.

Need Help?

If you need assistance while downloading your BIOTRONIK Patient App and completing your registration, please contact the BIOTRONIK Health Services Customer Service Center.
patientapp.support@biotronik.com

Thank you

You have successfully registered for the BIOTRONIK Patient App. We have sent an activation link to your email adress.

Please check your inbox and click the link to activate your user account.

After activation, you will be able to log in to the Patient App.

Login

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